

Procedures for filing a complaint – Religare Broking Limited

Step 1 – The client can mark an e-mail to our designated e-mail id igreligare@religare.com for the complaint related to his/her account.

Step 2 – The client receives an acknowledgement e-mail containing the reference id, the status of the complaint and escalation matrix link therein against the e-mail marks to our designated e-mail id.

Step 3 – The client can inquire about the status of his/her complaint by re-sending an e-mail on acknowledgement e-mail without changing the subject line.

Step 4 – The client can inquire about the status of his/her complaint by calling on our helpline number i.e. 1860-25-88888.

You may visit our website <u>https://www.religareonline.com/</u> for further details/assistance.